

## P9 S21 Outcomes (KPIs)

Category	Term	KPI	Actual	KPI Achieved	Delegate Notes
	Capacity		740		
	Capacity Target		518		
	0. Total Number of Learners		271		
1 Withdrawal	1.1 Withdrawal / Cancelled >30		1		"Cancelled >30 D
	1.2 Withdrawal / Cancelled <30		0		"Cancelled <30 D
	1.3 Withdrawal / Cancelled Postponmen		18		"Cancelled Postp
2 Non Completic	2.1 Non Completion - Drop-out		4		P9 S7 "Cancelled
	2.2 Non Completion - Deferred		39		"Cancelled Defer
	2.3 Non Completion - Duplicate Registra		0		"Cancelled Dupli
	2.4 Non Completion - No-Show		0		"Cancelled No-Sh
3 Completion	3.1 Completion only				
	3.2 Completion - Extension Sought		64		P9 S20
	3.3 Completion - Non-submission		19		P9 S22
4 Assement Com	4.1 Submitted and Assessed - Pass		152		P9 S28
	4.2 Submitted and Assessed - Fail		2		P9 S28
	4.3 Completion - Partial Submission				P9 S11
	4.4 Exemption		0		P9 S1
	4.5 Appeals				P9 S18
5 Assessment Ra	5.1 Pass Rate, greater t	70%		56% Not Achieved	
	5.2 Completion Rate, g	80%		87% Achieved	
	5.3 Drop Out Rate, less	10%		16% Not Achieved	
	5.4 Non Submission Ra	10%		7% Achieved	
	5.5 Reviews, Rechecks	10%		0% Achieved	P9 S18
	5.6 Extension Requests	20%		38% Not Achieved	
	5.7 APEL Statistics % le	10%		0% Achieved	

Recorded	Definition	Report
	(As per Administrative add the Active to the Cancelled)	
Notes on the del	A learner who has cancelled the registration > 15 days before the course commences	
Notes on the del	A learner who has cancelled the registration < 10 days before the course commences	
Notes on the del	When Forum has postponed by more than the period stated in the Terms and Conditions	
Scores Template	A learner who has commenced, but - who misses > than 20% of the sessions commences	
Notes on the del	A learner who decided to continue the course on a scheduled event in the future	
Notes on the del	Administrative Error - Do not push the invoice to Xero, Delete the invoice	
Scores Template	A learner who has registered but has not attended any session	
	Number of registered learners who achieved 80% or more attendance	
Scores Template	Entered on the Scores Template -	
Scores Template	Deadline Missed - No extension sought	
Scores Template	Complete successful	
Scores Template	Complete unsuccessful - referral	
Scores Template	Where only partial assessment has been submitted and graded	
Scores Template	Admitted to the programme on the basis Exemption	
Scores Template	Reviews, Rechecks and Appeals	
Calculation	The number of "Completed Successful" learners divided by the Total Number of Learners	
Calculation	The number of "Completion" and "Assessment Complete" divided by the Total Number of Learners	
Calculation	The number of "Drop-out" $= (2.1 + 2.2 + 2.3 + 2.4) / 0$ learners divided by the Total Number of Learners	
Calculation	The number of "Non-submission" learners divided by the Total Number of Learners	
Calculation	The number of "Appeals" learners divided by the Total Number of Learners	
Calculation	The number of "Deferred" and "Extension Sought" learners divided by the Total Number of Learners	
Calculation	The number of "Exemption" learners divided by the Total Number of Learners $= 4$	



