

P9 S6 Workable Improvement Notice (WIN) Form - Learner

This is classified as a learner support and is not viewed as a punishment tool. However, breach of / continued breach of Forus Training's Policies and Procedures may adversely affect your grade or your status on the course you are attending.

Section 1: Your Deta	ails (Learner / Recipient Name)		PLEASE USE BLOCK CAPITALS				
First Name:		Surname:					
Email:		Mobile:					
Section 2: Recommendations - Issue and suggested resolution							
	e the issue in the following sheets - ensure ne to address the issue.	to address the ris	k category this relates to, please include a				
Section 3: Signature	- Issued by		PLEASE USE BLOCK CAPITALS				
Name:		Role:					
Signature:		e-mail:					
The issuer will bring the form to the weekly team meeting and will make recommendations to all staff as to preventative actions or policy considerations that might arise. Personal details of the recipient will not be disclosed. The learning is brought forward to the team where issues can be managed and mitigated against in the form of learning and information exchange.							
Section 4: Recipient	feedback						
Comment - please comment as to the circumstances or hot plan to resolve the is		ne to address the	issue.				
Form Received signa	ture:		Date:				
Section 5: Agreed Resolution							
Please include a suggested timeline to address the issue.							

			Date:				
Recipient Name:			Signature and Date:				
The issuer will bring the form to the weekly team meeting and will relay the resolution and changes arising. Section 6: QIP							
Comment - please comment as to how I Procedure /preventa action can further red risk / recurrence	tive	Please include a suggested timeline	to address the	issue in Forus Training's QIP.			
Staff Member / Train	er			Date:			

Signature and

Associated Documentation

P2 S2 C2 Dignity and Respect Policy

P9 S5 C2 Learner Handbook

P2 S2 C3 Learner Code of Conduct

- 1. Academic Risk
- 2. Commercial Risk
- 3. Ethical Risk

signature:

Issuer Name:

- 4. Legal & Insurable Risk
- 5. Management & Leadership Risk
- 6. Data Protection & GDPR Risk

1. Academic Risk	Related document	Issue(s) at hand
Assessment specific non conformance		Learner has misinterpreted the learning outcomes that has resulted in a fail grade / lower grade than would be expected by the trainer.
	Detailed in the Assessment Brief Assessment Agreement	Learner did not present a signed declaration along with submission.
		The learner's "voice" on a writing assignment with his/her discussion postings and e-mail messages. If the voice is dramatically different, examine the written assignment more closely.
		Learner submitted writing assignments do not contain plagiarism.
Missed assessment deadline		Failure to submit assessment evidence on, or in advance, of agreed assessment deadline - unexpected.
		Failure to attend a practical assessment (e.g. Examination, Skills Demonstration, etc unexpected
Learner autonomy	P2 S2 C3 Learner Code of Conduct	Learner is not taking control and responsibility for their own learning.

Attendance	P9 S7 Attendance Policy	The learner has breached the attendance policy
	P9 S7 Attendance Policy	The learner has failed to produce 250 words as a synopsis of each session that they have attended asynchronously.
	P9 S8 C1 Malpractice and Plagiarism Policy	Detection of plagiarism within work submitted in draft format from a learner
2. Commercial Risk	Related document	Issue(s) at hand
		Non payment of Fees in relation to Programmes of Training and Education
3. Ethical Risk	Related document	Issue(s) at hand
		Fabrication of evidence presented
Examination Rules for Learners	Related document	Issue(s) at hand
	Examination policy P2 S2 C3 Learner Code of Conduct	Learners have left the examination centre without leave from the invigilator and have returned during an examination.
		A learner speaks / shouts out of turn without raising his / her hand to attract the attention of the invigilator during the examination. or Behaving in such a way as to undermine the integrity of the assessment event, for example talking loudly being disruptive during a test or examination.
		Collusion by working with other learner(s) beyond what is allowed for example speaking to other learners during an examination.
		Learner observed viewing another learner's work during an examination.
		Learner has in his / her possession materials that are not permitted to have in the examination
		Learners move his / her seating position to less than 1.5 meters away from another learner
		Learners do not submit their exam paper in the time allocated.
		Learners do not leave the room quietly having completed their exam early.
		Learners do not sign the learner declaration within their assessment brief and /or does not submit to the invigilator along with their exam paper.
		Learners may be expelled from the examination centre if their behaviour, in the opinion of the invigilator is such as to jeopardize the successful conduct or integrity of the assessment.
		Learner has copied from another learner in assessment situations. Learner has submitted an assignment or project where a large section of this work is the same as another learner from the same module (referred to as collusion).
		Learner has removed assessment material from the assessment location without permission for example taking examination papers from the examination event.
		Using electronic communication devices or other materials that are not permitted during the assessment for example we do not allow mobile phones to be used in examination scenarios.
		Assisting other learners during assessment commonly known as cheating.
		Learner makes up, or fabricates results or evidence.
		Learner pretends to be somebody else commonly known as impersonation or producing work for another learner or carrying out an assessment on another learner's behalf.

		Learner is engaging in unsafe practices during a test, such as not following health and safety rules
Breaches of Proctoring policy	Proctoring policy	List of possible breaches under policy
Plagiarism	Related document	Issue(s) at hand
	P2 S2 C3 Learner Code of Conduct	Copying, pasting or representation of another person's work as your own (This may be from a book or the Internet, from class notes or can also can be from another person's assessment material).
		Any percentage of work that has not been referenced and has been copied from published work, the internet, other learners' work and/or other sources.
		Procuring work from a company or external source including the internet.
		Copying work from any source or medium without reference (i.e. website, book, journal article, etc.).
		Taking a passage of text, or an idea, and summarising it without acknowledging the original source.
		Passing off collaborative work as one's own and not recognising the contributions of others.
		Piecing together sections of others' work into a new whole.
		Submitting another learner's work with or without their knowledge,
		Accepting unwarranted support from others (e.g. parents, professionals) in preparing continuous assessment elements which are submitted as one's own work is a form of plagiarism.
4. Legal and Insurable Risk	Related document	Issue(s) at hand
Misconduct	Related document	Issue(s) at hand
	P2 S2 C3 Learner Code of Conduct	Learners have conducted themselves in such a way as to bring Forus Training or the host organisation into disrepute.
		Learner has dis-respected members of staff.
		Learner has dis-respected a trainer of Forus Training.
		Learner has dis-respected property of Forus Training.
		Learner has dis-respected the activities of Forus Training.
		Abuse of alcohol or other substances during class attendance.
		Conduct interfering with the proper conduct of examinations.
		Conduct which is likely to interfere with any meeting or other activity, within Forus Training or organised by Forus Training.
	1	Conduct that interferes, or is likely to interfere, with the administration or the good
		order of Forus Training.

		Damaging, defacing, stealing or mis-appropriating any property of Forus Training, occupying or using such property other than in accordance with the provisions made Forus Training.
		Misuse of a learner Card, or impersonation or activities involving false pretenses or dishonesty.
		Misuse of official Forus Training documentation, including, without limitation, the unauthorised amendment or alteration, or defacement of, such documentation, or the use or attempted use of Forus Training' documentation for fraudulent or other dishonest purposes or in a fraudulent or other dishonest manner
		Commenting about a learner / trainer on a forum to which the person does not have a right to reply. For example WhatsApp group, Facebook, SnapChat or other media platforms.
		Smoking in Forus Training buildings in contravention of the Public Health Tobacco Act 2002, Section 47 (as amended) and the Tobacco Smoking (Prohibition) Regulations 2003. Under the provisions of that legislation a fine of €3,000 may be imposed on a learner found in breach of its provision.
Breach of work experience contract	Related document	Issue(s) at hand
	P9 S9 C12 Work Experience Arrangements Form	Learners have conducted themselves in such a way as to bring Forus Training or the host organisation into disrepute.
		Learner has dis-respected staff of the host organisation.
		Learner has dis-respected property of the host organisation.
		Learner has dis-respected the activities of the host organisation
		Learner has refused to comply with the reasonable and lawful instruction of their supervisors at the host organisation.
		Learner failure to comply with any disciplinary procedures or processes of the host organisation or of the profession for which they are studying and shall be liable to any penalty which may be imposed following due process.
5. Management & Leadership Risk	Related document	Issue(s) at hand
	P4 S1 ICT Policy.	Use social media sites for any purpose which is prohibited under the terms of Forus Training's P4 S1 ICT Policy.
		Use of social media so as to contravene or breach the laws of Ireland, specifically in relation to: privacy rights, defamation law and data protection law. This includes posting recordings or images of other learners / trainers without written consent.
		Use of social media sites to engage in any form of bullying or behaviour which is illegal or likely to cause harassment (e.g. stalking, grooming of minors, etc.), or to intentionally offend and/or degrade others, in particular fellow learners and staff.
		Use of social media to degrade, bully or intentionally offend Staff, other learners or users or use these tools to bring the reputation of Forus Training into disrepute. Please refer to Forus Training's Social Media Policy for more details.
		Excessive duplication of previously posted communications (other users may consider this as spam).

	Impersonation of any other person nor engage in trolling (i.e. intentionally insulting and harassing people via the Internet).
	Posting, video or recording another person without their express permission.
	Posting or uploading data, including text, video, image etc. of any person without their express permission.
	Posting material which breaches the intellectual property rights of third parties (e.g. logos, written works, diagrams, pictures, music, video/film clips, etc.); where necessary the express permission of the rights holder should be obtained.
	Posting as individuals, learners without considering that it may be appropriate for them to identify any personal views expressed by them on third party websites as their own and not representing Forus Training.
	While recognising the importance of academic freedom, learners must ensure that they adhere to Forus Training policy.
	Posting material which is confidential and proprietary to Forus Training or which could have the effect of damaging the reputation of Forus Training or the privacy or reputation of any third party.
	Posting material which would identify a third party (e.g. comments, photographs, video clips etc.) without the express permission of the third party concerned.
	Posting information posted that is inaccurate and / or misleading.
	Posingt material for the purpose of embarrassing people or which will bring that person or Forus Training into disrepute.
	Using the name of Forus Training, including any emblems or logos, to promote their own commercial objectives or activities.
	Using the name of Forus Training, including any emblems or logos to imply that Forus Training endorses an activity without its prior written consent.